



**Get Started !**  
Download & install  
the RedBox Storage  
mobile app



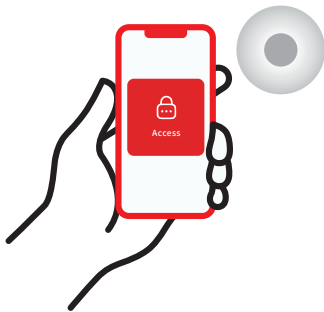
# RedBox Storage SMART Access Guide

## At the main entrance



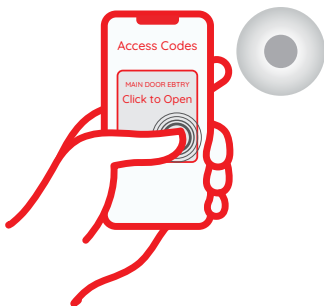
### STEP 1

Download RedBox app and turn on the Bluetooth on your mobile.



### STEP 2

Open the RedBox app near the reader on the wall at the main entrance, and tap "Access" at the bottom of the app.

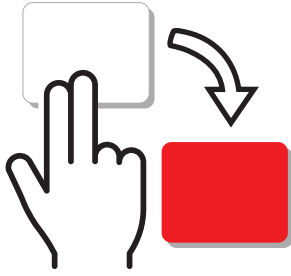


### STEP 3

Enter the "Access" page, look for the "Main Door Entry", tap "Click to open" and the door will be unlocked for entry.

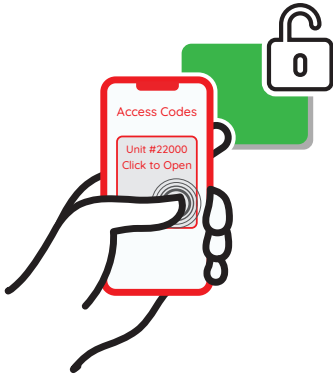
If it displays "Not in Range," move closer to the reader on the wall again until "Click to Open" appears.

# At your unit



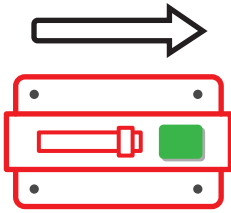
## STEP 1

Continue to open the app, go to your storage unit, and put your finger on the white rectangular sensor on the smart lock. You will hear a beep, and the sensor will turn red.



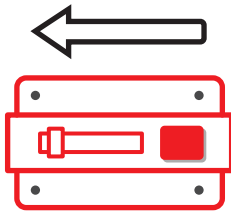
## STEP 2

Enter the "Access" page in the app, find your storage unit number, and tap "Click to Open" to unlock. The sensor will turn green.



## STEP 3

Slide the door lock to enter your unit.



## STEP 4

Slide the door lock to close your unit, and ensure the light turns red.



### TIPS

- \* Ensure your smartphone has Bluetooth turned on for the app to communicate with the door and smart lock for your storage unit.
- \* Confirm you are accessing the correct unit.
- \* If the lock does not activate or is flickering green/blue, please contact our staff at 26873288.



🌐 [redboxstorage.com.hk](https://redboxstorage.com.hk)

☎️ 2556 1116

📷 @redboxstorage

📺 redbox-storage

📺 RedBox Storage 紅盒迷你倉



Your Valuables, In Our Care

Version: 11/2025