



Complete your Identity Verification

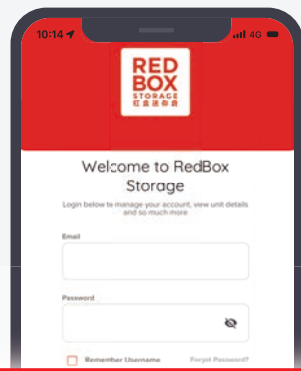
Get Started !
Download & install the RedBox Storage mobile app



Completing Customer Identity Verification online is quick, secure, and convenient. This process helps protect your personal information and ensures a smoother move-in experience, allowing you to access all your self-storage without delay.

1 Log in to your account

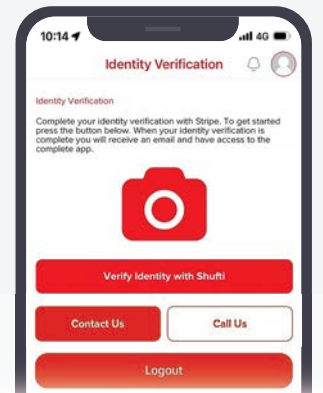
For first time app user, click 'Get Started' to set up your password. Input the booking email address.



Don't have a password? [Get Started](#)

2 Start the Customer Identity Verification

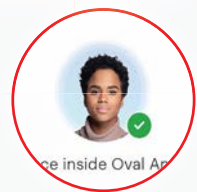
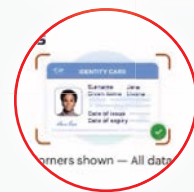
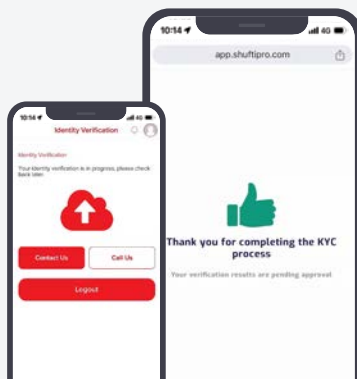
Click 'Verify Identity with Shufti' to start the verification. Follow the steps to upload your HKID and selfie.



[Verify Identity with Shufti](#)

3 Verification Complete

You have completed the verification.



More on the App !
Login again to manage your account

- Check invoices
- Make payments
- Retrieve access codes



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