



Quick guide for Mobile app user

Get Started !
Download RedBox Storage mobile app

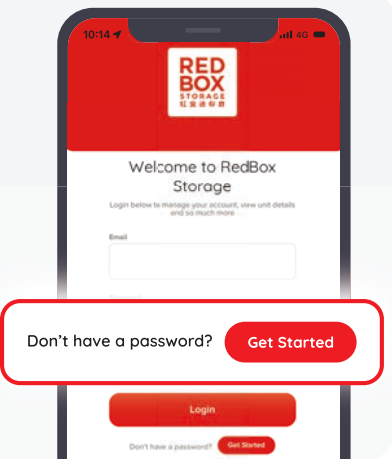



PART 1 - How to Pay?

Follow these steps for commonly used features to manage your payment easily:

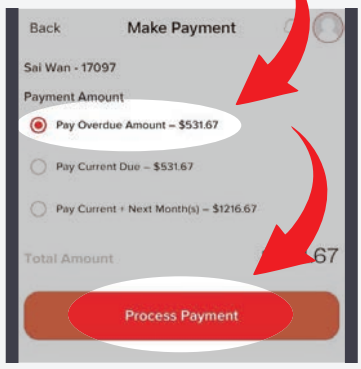
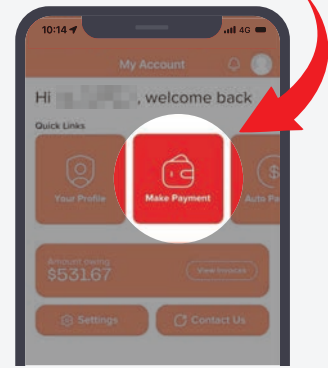
1 Log in to your account

For first time app user, click 'Get Started' to set up your password. Input the booking email address.



2 Make Payment

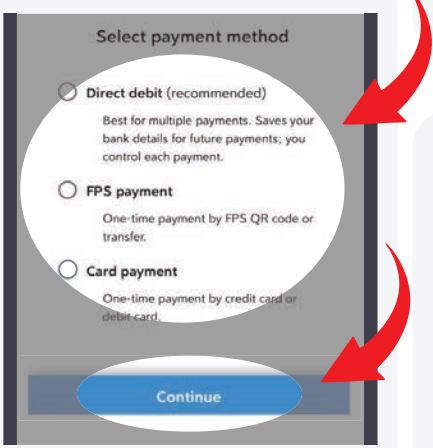
Go to 'Make payment', select payment amount and press 'Process Payment'.



3 Select Payment Method

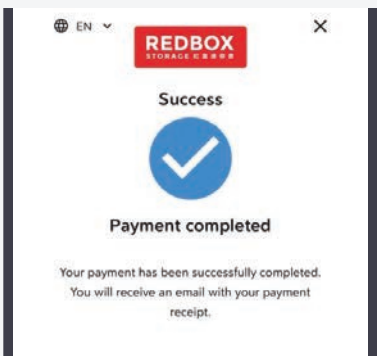
Select and press 'Continue'.

*Direct debit: Authorize RedBox to automatically collect payments from your designated account when they are due each month.



4 Enter details

Follow the steps to complete payment accordingly. You will see 'Success' when payment is completed.



How to make FPS payment?



STEP 1

Screenshot the QR code on RedBox App.

STEP 2

Login your online banking.



Mobile banking



Import

STEP 3

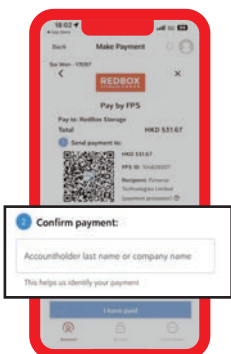
Import the QR code screenshot.



FPS

STEP 4

Pay via FPS.

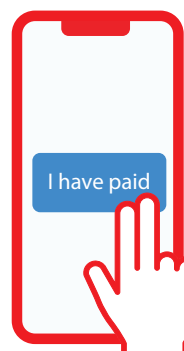


STEP 5

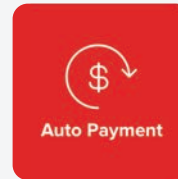
Back to RedBox App and input your last name or company name for easy verification.

STEP 6

Press 'I have paid' to continue.



Other Features



Auto Payment

Auto Payment

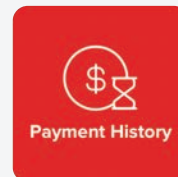
Select direct debit (recurring) or one-time credit card transactions.



Invoice History

Invoice History

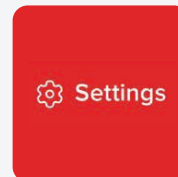
Quickly view and download your invoices.



Payment History

Payment History

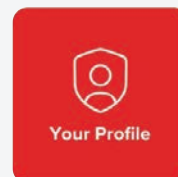
Quickly view and download your receipts.



Settings

Settings

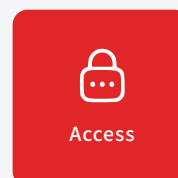
Change the language, which will take you to the device settings for selection.



Your Profile

Yours Profile

Change password and add user to access the facility.



Access

Access

Get your access code to enter the facility.

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Your Valuables, In Our Care

Version: 11/2025