

Door to Door Storage PRICE GUIDE

REDBOX
STORAGE 紅盒迷你倉

STORAGE RENTAL (per item per month)



Document Box
39.5(L) x 34(W) x 26(H) cm
(One-off material cost: \$10)

\$36



Container
60(L) x 31.5(W) x 40(H) cm

\$49



Wardrobe
60(L) x 47(W) x 107(H) cm
(One-off material cost: \$40)

\$108



Bulky Items
88 x 53 x 32 cm

\$100

- Pay per box with monthly billing. No fixed contract; minimum 1-month rental. Partial months are treated as a full month.
- One-off material cost applies for carton boxes. An extra charge will apply if purchased boxes are not stored with RedBox.
- Weight limit for each box/item is 20kg. Contact RedBox for a separate quotation on overweight items.
- To purchase a RedBox Container, the cost is \$200 per box, an extra delivery fee applies.

SERVICE FLOW & FEES

STEP 1 Book For Empty Box



1st trip free

Book the number of storage boxes and your preferred delivery date and time.

STEP 2 Book For Collection



1st trip free

Up to 7 days to pack your boxes. Then book a collection online — our team collects from your doorstep to the storage.

STEP 3 Retrieval & Return



\$200/trip

Book your pickup online. Return your boxes within 15 mins if you continue to store.

*After 15 mins:
\$50 per additional 30 mins
+ \$200 delivery fee.

STEP 4 Termination



\$200/trip

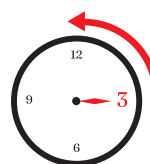
Up to 7 days to empty your boxes. Then book a return empty box trip online to complete termination.

*Trip fee applies regardless of returning the empty boxes immediately.

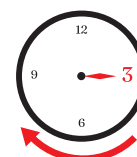
- Parking fee recharged to the customer.
- Delivery fee: \$200/trip, up to 8 boxes per trip. Boxes 9–16 incur an additional \$200, and so on.
- Any full/empty containers not returned to RedBox within 7 days will be treated as continuing to use the storage service, and billed accordingly.

DELIVERY SCHEDULE

- Book before 3:00 PM for **next working day** delivery. Book after 3:00 PM for **the following working day**.
- Free rescheduling or cancellation up to 48 hrs in advance.



Book **before 3:00 PM** on Monday
↓
Earliest available: Tuesday.



Book **after 3:00 PM** on Monday
↓
Earliest available: Wednesday.

Example

DELIVERY & RELATED FEES

REMOTE LOCATIONS/URGENT DELIVERY (Add-on Fee)

Tung Chung

\$50/trip(extra)

Discovery Bay

\$150/trip(extra)

Airport/
Chek Lap Kok area

Contact RedBox
for a separate
quotation

Urgent
delivery

\$500/trip(extra)
(1-8 boxes)
*Subject to availability

OTHER DELIVERY FEES

Cancellations/
Reschedule

\$200/trip

* Free rescheduling or
cancellation up to
48 hrs in advance.

No show/
Unreachable

\$200/trip

Additional Delivery
(Collection of empty/full boxes)

\$200/trip

No Storage
(Return all empty boxes
after empty boxes delivery)

\$400/trip(extra)
(1-8 boxes)

STAIRS FEE

\$20/box/level

- 1st - 5th steps of stairs will be free of charge
- 6th - 15th steps of stairs will be defined as the 1st level.
- 16th - 30th steps of stairs will be counted as the 2nd level, and so on.

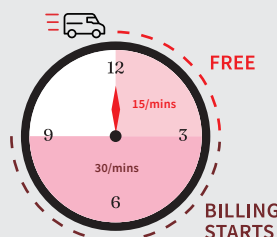
\$20/box/level

FREE

OVERTIME WAITING

\$50/30mins

- Waiting Time: 15 mins



Our driver will arrive the registered address according to the booking timeslot.

Overtime waiting charges apply based on the rules below:

- Waiting Time: 15 mins
- After 15 mins: A waiting charge of \$50/30 mins will apply. Returning boxes to storage after waiting charge has been incurred will cost an extra delivery fee of \$200.
- The maximum waiting time depends on the prevailing circumstances and RedBox reserves the right of final decision.

STORAGE TIPS & PROHIBITED ITEMS



- Clean and fully dry
- Fill voids with soft of items to prevent shifting
- Pack with breathable cloth bags to keep your items fresh



Dangerous Goods
Explosive, chemicals, etc.



Illegal Goods
Weapons, drugs, etc.



Lithium Batteries
Self-ignite or explode



Food & Perishable items
Produce foul, sour, or rancid odors



**Fragile items/
Glass**
Breakage from impact or compression



Valuables
Cash, jewelry, etc.